

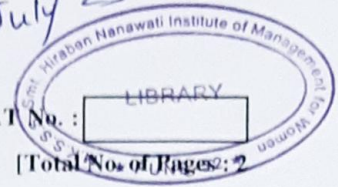
Total No. of Questions : 5]

P-3803

July 23

SEAT No. :

[Total No. of Pages: 2]



[6025]-102

F.Y. M.B.A.

GC-02 : ORGANIZATIONAL BEHAVIOUR

(2019 Pattern) (Semester - I) (102)

Time : 2½ Hours]

[Max. Marks : 50

Instructions to the candidates :

- 1) All questions are compulsory.
- 2) Figures to the right indicate full marks.

Q1) Answer any 5 (2 marks each) :

[10]

- a) Define OB.
- b) Write any two names of contributors of evolution of O.B.
- c) What are the components of Emotional Intelligence?
- d) What is Perception?
- e) Explain Locals of control.
- f) What is constructive conflict?
- g) Write any two names of formal groups.
- h) Name 2 contents of theories of Motivation?

Q2) Answer (any 2) [5 marks each] :

[10]

- a) Explain Johari Window with neat diagram.
- b) Explain 3 components of attitude.
- c) What are the 5 stages of group development?

Q3) a) What is a complementary transaction? Explain with an example. [10]

OR

- b) How will central Tendency and halo effect in perception affect performance appraisal process?

P.T.O.

Q4) a) Explain Autocratic Model of OB and discuss where can we use. [10]

OR

b) Compare and Contrast Managers Vs Leaders.

Q5) a) Examine any two strategies of Change Management and discuss where they can be used? [10]

OR

b) What Strategies Bank Managers are using to manage a stress, employees in the month of March?

□□□

Total No. of Questions : 5]

PA-4154

[5946]-102

First Year M.B.A.

102-GC-02 : ORGANIZATIONAL BEHAVIOUR

(2019 Pattern) (Semester-I)

Time : 2½ Hours]

[Max. Marks : 50

Instructions to the candidates:

- 1) *All questions are compulsory.*
- 2) *Each question carries 10 marks.*
- 3) *Figures to the right indicate marks for question.*

Q1) Answer any 5.

[5×2=10]

- a) What are the three levels of organizational behaviour?
- b) What are the five key elements of emotional intelligence.
- c) Name five elements of Big five personality model.
- d) Define selective perception.
- e) Name three ego status of transactional analysis.
- f) Define Group Dynamics.
- g) Name four quadrants of JOHARI Window.
- h) According to equity theory, What will an employee who perceives inequity do?

Q2) Answer any 2.

[2×5=10]

- a) Explain the modern view of organizational conflict.
- b) Define perception. Explain the factors effecting perception.
- c) Name the factors in job satisfaction and discuss it's relation with employee turnover and absenteeism.

Q3) On the basis of Herzberg theory, how can a manager ensure that a dissatisfied employee becomes a satisfied employee.

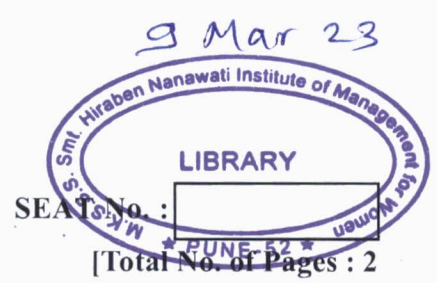
[10]

OR

What do you feel about the leadership style are being used in private and public sector of india. Elaborate with relevant examples.

[10]

P.T.O.



Q4) Differentiate between custodial & supportive model of organizational Behaviour.

[10]

OR

Enumerate physical & emotional symptoms of stress handled by employees of various sectors during covid pandemic. Discuss the remedies to overcome it.

[10]

Q5) Explain the process of team formation, outline, the hindrance in it and how can they be overcome to form effective team.

[10]

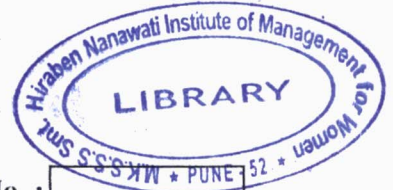
OR

You have joined a company as a manager a week ago. Your management believes that you are a change champion. You have come to know that your company has a history of "Following the leader". So, what changes can you implement in your company to foster innovation? Mention any five.

[10]



Dec/19



Total No. of Questions : 5]

SEAT No. : []

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[Total No. of Pages : 2

[5659]-5002

First Year M.B.A. (Semester - I)
102 : ORGANIZATIONAL BEHAVIOUR
(2019 Pattern)

Time : 2½ Hours]

[Max. Marks : 50

Instructions to the candidates:

- 1) Draw neat labeled diagrams wherever necessary.
- 2) Black figures to the right indicate full marks.
- 3) All Questions are compulsory.

Q1) Solve any five :

[10]

- a) What are the three levels of analysis in OB model? [2]
- b) According to Vroom's Expectancy Theory, identify three components of individual effort level. [2]
- c) What is "Organizational commitment"? [2]
- d) State two advantages and limitations of cohesive groups. [2]
- e) What are felt emotions and displayed emotions? [2]
- f) What are the steps involved in creating an organizational culture. [2]
- g) Enumerate two ways to manage stress? [2]
- h) The higher order needs in _____ theory specified by _____ is considered as Motivators as per _____. [2]

- i) Achievement Motivation, David McClelland, Abraham Maslow,
- ii) Hierarchy of Needs, Abraham Maslow, Frederick Herzberg
- iii) Equity, Adam Smith, Victor Vroom
- iv) Expectancy Theory, Porter Lawler, Adam Smith

Q2) Solve any two :

[10]

- a) Discuss the evolution of management thought in brief. [5]
- b) Explain Frederick Hertzberg's motivation hygiene theory. [5]
- c) What do you understand by transformational and transactional leadership? [5]

P.T.O.

Q3) Solve any one : [10]

- a) In an organization what are the different areas or functions which are mostly affected by perception? [10]
- b) How would you demonstrate good teamwork skills? [10]

Q4) Solve any one : [10]

- a) Articulate Different Strategies used for resolving Interpersonal Conflicts. [10]
- b) Examine atleast 5 Organisational Strategies which can be used for Stress Management? [10]

Q5) Solve any one : [10]

- a) Considering the contemporary dynamic work environment, it is clear that organizational behavior has to respond to the challenges faced at workplace. What is your view and why? [10]
- b) Explain with an example when and how 'coercion' strategy can be used to effectively overcome resistance to change. [10]
